

Longbeach Beachfront Villas Booking Conditions

Updated August 2006

PLEASE MAKE ARRANGEMENTS FOR ARRIVAL AND CHECK IN TIME WITH ROBYN LACK (manager) PRIOR TO ARRIVAL DAY.

- Rent and \$300 bond should be paid in full 14 days prior to occupancy. Bond amount may vary. December and January bookings are payable the previous November.
- Cancellation Policy: All bookings except December and January bookings: An Administration fee of \$30 will be charged for cancellations made more than 14 days preceding your booked arrival date. The first night's cost or initial deposit of \$300, will be charged in the event of a cancellation **within** 14 days preceding your booked arrival date. In the event that we can fill the vacancy with another booking we will only charge the \$30 administration fee.
- Cancellation Policy for December and January Bookings: An Administration fee of \$30 will be charged for cancellations made at least 30 days prior to your booked arrival date. The initial deposit of \$500, will be charged in the event of a cancellation **within** 30 days preceding your booked arrival date. In the event that we can fill the vacancy with another booking we will only charge the \$30 administration fee.
- Deposits taken on cancelled bookings are transferable to another date without penalty subject to availability.

- Occupancy is given from 2:00pm on date of arrival. Maximum occupancy is for 12 people per 6 bedroom villa. As a general guide maximum occupancy is for 6 adults if there are no children in the group. Occupancy is only for the number of guests declared at time of booking. Notify Robyn of any extra guests.

- **Premises are to be vacated by 10am sharp on date of departure.** Late checkouts can be arranged provided the property is not re-booked. Please arrange this with Robyn on check in. No late check outs in December or January.

- In the event of phone bookings, all information is given in good faith and any discrepancies regarding inclusions or descriptions are unintentional. Please discuss inclusions with Robyn.

- **The villas are located in a quiet suburban street. Please respect the rights of the neighbours for peace and quiet by keeping noise levels down, particularly after 11pm.**

- Please ensure that **cars do not block the driveway at any time** as this is shared with the neighbouring villa. We ask that only two cars per 6 bedroom villa actually use the garage and drive. As there is only 2 off street parking spaces available we advise car pooling wherever possible. Thank you for your co-operation.

- The owners reserve the right to evict tenants without compensation, who are reported to the police for illegal activities (including disturbing the peace). **NO PARTIES PERMITTED.**

- **Pets are not permitted**
- **No smoking in the villas**
- **As the guest you are responsible to leave the villas in a clean and tidy condition. The kitchen should be clean with all plates, cutlery etc clean and put away as you found them. The bbq must be left clean. Please do not move furniture. Extra cleaning charges may apply if these conditions are not met (\$100 minimum excess cleaning charges apply). Bond may be used to offset costs, if damages are incurred during your stay and as the guest you are liable for any damages incurred during your stay. If you notice any major defects upon check in please notify Robyn immediately BEFORE your first night of stay so that you are exempt from responsibility of existing damage.**
- **Garbage. Due to new fines imposed by council if garbage is not sorted correctly we ask you as the guest to dispose of your rubbish according to council regulations into the correct bins. Council have advised that they may take photographs of incorrectly filled bins. Thank you.**

- The villa is fully self-contained excluding linen. Doonas and pillows with covers are provided.
- Please provide your own sheets, towels, pillowcases, & toiletries (e.g. toilet paper and soap).

NOTE: All properties are self contained and often in smaller towns with restricted service repair tradesmen on call. The properties are not serviced apartments with on call personnel. If repairs or damages require attention please contact us and we will do our best to attend to them promptly but can not guarantee that the problem can be resolved during your stay.

Robyn Lack (manager) is available by mobile 0414276278 at any reasonable hour or by email at robyn@beachfrontholidays.com.au