

SEASHELLS on Long Beach

Booking Conditions

Updated August 2006

- Rent should be paid in full 14 days prior to occupancy. All December and January bookings should be paid by the end of previous November.
- Cancellation Policy: All bookings except December and January bookings: An Administration fee of \$30 will be charged for cancellations made more than 14 days preceding your booked arrival date. The first night's cost or initial deposit of \$300, will be charged in the event of a cancellation **within** 14 days preceding your booked arrival date. In the event that we can fill the vacancy with another booking we will only charge the \$30 administration fee.
- Cancellation Policy for December and January Bookings: An Administration fee of \$30 will be charged for cancellations made at least 30 days prior to your booked arrival date. The initial deposit of \$500, will be charged in the event of a cancellation **within** 30 days preceding your booked arrival date. In the event that we can fill the vacancy with another booking we will only charge the \$30 administration fee.
- Deposits taken on cancelled bookings are transferable subject to availability for up to 12 months from initial booking.
- Occupancy is given from 2:00pm on date of arrival. Arrange check in with Robyn.
- Premises are to be vacated at 10am on date of departure. Late checkouts can be arranged provided the property is not re-booked. Please arrange this with Robyn on check in.
- In the event of phone or internet bookings, all information is given in good faith and any discrepancies regarding inclusions or descriptions are unintentional. Please discuss inclusions with Robyn.
- The villas are located in a quiet suburban street. Please respect the rights of the neighbours for peace and quiet by keeping noise levels down, particularly after 11pm.
- The owners reserve the right to evict tenants without compensation, who are reported to the police for illegal activities (including disturbing the peace).
- **Pets are not permitted**
- **No smoking in the villas**
- **As the guest you are responsible to leave the villas in a clean and tidy condition. The kitchen should be clean with all plates, cutlery etc clean and put away as you found them. The bbq must be left clean. Please do not move furniture. Extra cleaning charges may apply if these conditions are not met (\$100 minimum excess cleaning charges apply). Extra charges apply to offset costs, if damages are incurred during your stay and as the guest you are liable for any damages incurred during your stay. If you notice any major defects upon check in please notify Robyn immediately BEFORE your first night of stay so that you are exempt from responsibility of existing damage.**
- The villa is fully self contained and includes linen. Please advise how many beds require linen when booking. If not advised linen will only be supplied to the main queen bed. Doonas and pillows with covers are provided.
Please provide your own extra toiletries if staying more than 2 nights. (e.g. shampoo, conditioner, toilet paper and soap).
- **Garbage. Due to new fines imposed by council if garbage is not sorted correctly we ask you as the guest to dispose of your rubbish according to council regulations into the correct bins. Council have advised that they may take photographs of incorrectly filled bins. Thank you.**

NOTE: All properties are self contained and often in smaller towns with restricted service repair tradesmen on call. The properties are not serviced apartments with on call personnel. If repairs or damages require attention please contact us and we will do our best to attend to them promptly but can not guarantee that the problem can be resolved during your stay.

PLEASE MAKE ARRANGEMENTS FOR ARRIVAL AND CHECK IN TIME WITH ROBYN LACK (manager) PRIOR TO ARRIVAL DAY.

Robyn Lack (manager) is available by mobile 0414276278 at any reasonable hour or by email at robyn@beachfrontholidays.com.au